# Annual Report 2019





#### **Note from CEO**

Our mission at Colquitt Regional is to provide exceptional healthcare that exceeds expectations. In 2019, we carried out this mission numerous times – from new technology that will provide clearer images and faster exam times, to accreditations that signify our staff is committed to providing the highest quality care.

2019 was a prosperous year that brought continued growth and advancement. We expanded our medical staff, participated in the grand opening of the Philadelphia College of Osteopathic Medicine South Georgia campus, received our 10th and 11th consecutive 'A' hospital safety ratings, and received funding for a new psychiatry residency program.

None of this would be possible without the support that is shown on a daily basis from employees and members of the community. We look forward to everything that is in store for Colquitt Regional in 2020.

Jano & Mothey

#### **OUR VISION**

Colquitt Regional Medical Center will be recognized as a surperior provider of quality and compassionate healthcare.

#### **OUR MISSION**

We are committed to providing exceptional healthcare that exceeds expectations.

## **OUR VALUES**

Compassion

**A**ccountability

Respect

Excellence

## Board of Trustees



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Secretary



Jim Keith, M.D.



Richard Bas



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ward Melton, M.I



John Mark Moble



Johnny Brown



John Griffir



## **2019 HIGHLIGHTS**

#### 10th and 11th A

Colquitt Regional celebrated its 10th and 11th consecutive 'A' safety ratings from The Leapfrog Group during 2019.



#### **Employee of Year**

Tracy Edwards was named the 2019 Colquitt Regional Employee of the Year. In her 12 years with the organization, she has worked on the fourth floor, Patient Financial Services, Human Resources and now works in the Dietary department.



#### **3T MRI**

In 2019, Colquitt Regional purchased a Siemens MAGNETOM Skyra Maximize 3T MRI scanner that will provide a higher quality image and quicker exam times.





#### **Bariatrics Accreditation**

Colquitt Regional's bariatric surgical center received accreditation as a Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP®), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS).

#### **Home Care Services**

Colquitt Regional Home Care Services was named as a "Superior Performer" by Strategic Healthcare Programs (SHP). SHP awards this recognition based on Colquitt Regional achieving an overall patient satisfaction score that ranked them in the top 20 percent of all eligible SHP clients.





#### January 2019

Rebecca Hayes, RN, ICU

#### March 2019

Heather Darling, RN, MIU

#### May 2019

Lyndsay Glass, LPN, Sterling Center Surgery and Medicine

#### **July 2019**

Karen Hart, RN-BC, Fourth Floor

#### September 2019

Anna Porter, RN, Fourth Floor

#### November 2019

Cindy Phillips, RN, ICU

#### 2019 DAISY Team Award:

Second Floor

## GROWING MEDICAL EDUCATION IN SOUTHWEST GEORGIA

2019 was a landmark year for graduate medical education in our area. After three years, the Georgia South Family Medicine Residency program graduated its first class of residents in July – Dr. Jessica Brumfield, Dr. Marco Hur, and Dr. Michael Magat. Two of the three graduates, Brumfield and Magat, joined the Colquitt Regional medical staff upon graduation, fulfilling our goal of growing our team of doctors.

We also welcomed our fourth class of new residents during July – Dr. Arian Baker, Dr. Ethan McBrayer, Dr. Jermaine Robinson, and Dr. Stephen Yarbrough. Through their residency at Georgia South, each will gain a strong, unified didactic curriculum as well as a unique learning experience beyond the basic required rotations.



**Coming Soon:** Another huge accomplishment in 2019 for medical education was the receipt of a \$750,000 grant to establish new psychiatry residency program here at Colquitt Regional. This grant will be awarded over a three-year period from the Health Resources and Services Administration (HRSA). Colquitt Regional will work with Turning Point Hospital, a behavioral health hospital facility in the UHS health system, to support resident education and training.

The new psychiatry residency program is on track to start with its first class of residents in July of 2022.

#### TAKING MEDICAL EDUCATION TO THE NEXT LEVEL











## 2019 Medical Education By the Numbers

- 2/3 of the first graduating class signed on to join the Colquitt Regional medical staff
- 4 new residents began at Georgia South
- **34** third and fourth year medical students completed rotations at Colquitt Regional
- 177 rotations across different specialties
- 29,200+ hours of training and education



Colquitt Regional's Government Affairs Committee is pictured here meeting with Governor Brian Kemp. The GAC plays a key role in advocating for accessible healthcare in our region and has been instrumental in helping form the Georgia South Family Medicine Residency Program and future psychiatry residency program.

## Pathway to Excellence at Colquitt Regional

In 2019, Colquitt Regional prepared the application document for Pathway to Excellence designation. This program is the premier designation for healthy work environments and recognizes health care organizations for positive practice environments where nurses excel. The Pathway journey to excellence will be an ongoing process for the organization.

There are several qualifications that are necessary to be designated as a Pathway organization. The hospital must meet six practice standards that are essential to an ideal nursing practice environment. This includes: shared decision-making, leadership, safety, quality, culture of well-being, and professional development.

As part of the Pathway journey, Colquitt Regional implemented a nursing clinical ladder that completed its first year in 2019. This clinical ladder is a structured system that allows direct-care nurses to advance their careers while remaining in a clinical setting and continuing to provide patient care. There were 78 nurses to advance along the ladder in the inaugural year.

One of the primary goals of the clinical ladder is increasing engagement outside of the typical nursing role. Colquitt Regional nurses have the opportunity to engage in multiple activities to qualify for advancement, such as acting as a preceptor for nursing students and staff and serving in leadership roles on committees and initiatives.

Colquitt Regional underwent a review process to fully document the integration of those standards in the organization's practices, policies and culture. Pathway designation can only be achieved if an organization's nurses validate the data and other evidence submitted, via an independent, confidential survey. This survey occurs after acceptance of the document. This critical element exemplifies the theme of empowerment and giving nurses a voice.













## **The Numbers**



1,281
TOTAL
EMPLOYEES

\$63 Million in salaries & benefits

## **Financials**

Salaries = \$63 million

Net patient revenue = \$164,825,666

Operating expenses = \$161,928,726

Other/Non-Operating Income = \$2,371,642

Depreciation & Amortization = \$9,367,206

Interest Expense

= \$1,320,530

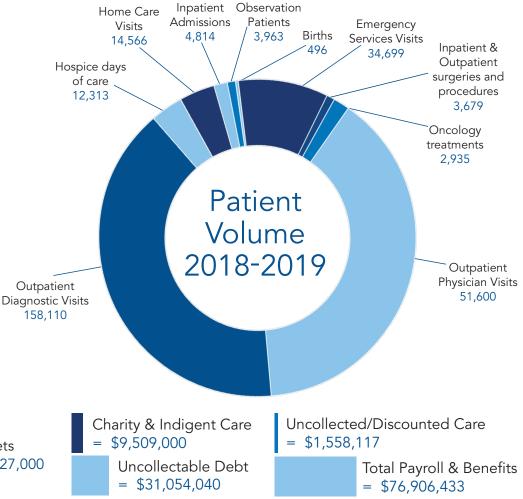
Contributions for Property Acquisitions

= \$352,136

Total Growth in Net Assets = \$13,043,408

Total Assets = \$184,127,000

<sup>\*</sup> Financials include data from Colquitt Regional Medical Center and Sterling Physician Group



Major Item Dashboard

Net Patient Revenue

1196
from 2018

Outpatient
Diagnostic Visits

40
from 2018

\$1,311,626
Paid In Georgia
Provider Tax

## From the Foundation



## Ophelia Allen named 2018 Volunteer of the Year!

Ophelia has logged 3,000 hours of service since 2011. She has volunteered with the Pink Pearl gift shop and serves on the Volunteer Auxiliary Executive Committee as the Vice President. Ophelia is also an active member throughout the organization.

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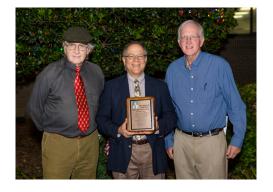
VOLUNTEERS

YOUTH

ADUIT







Dr. Billy Ray Price was the recipient of the 2019 Walter E. Harrison, Jr. Humanitarian Award. This award was established to annually recognize an individual healthcare worker who demonstrates a commitment to compassionate health care service and community outreach. This was the guiding principle of Dr. Harrison's medical career.



The Colquitt Regional Volunteer Auxiliary, also known as Bluebirds, actively contribute financially throughout the organization and community. Pictured are some of the Bluebirds with the Rifton Activity Chair that they donated during 2019. Other recent donations include a mock crash cart for nurse training, a \$10,000 donation to Colquitt Regional Medical Foundation, and a \$2,500 contribution to Meals on Wheels at the Moultrie Senior Center, among numerous others.

\$18,000 was distributed in scholarship monies from the Kate Jeter Scholarship, the Diane and Jim Lowry Scholarship, the Jane and Sam Perry Scholarship, and the Anne and Monty Carlton Family Scholarship funds. The Colquitt Regional Trustee Scholarship is also awarded annually to a student in the healthcare field.



#### **FOUNDER'S SOCIETY**

Individuals/Couples making a one-time or pledged gift of \$10,000 or more.

#### **LEGACY MEMBER (\$250,000+)**

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Businesses making a one-time or pledged gift of \$10,000 or more.

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Ameris Bank
Colquitt Regional Employees
Colquitt Regional Volunteers
Lasseter Tractor Company
Waldo Deloache Trust
Vereen Family Foundation

## FOUNDING BUSINESS PARTNER (\$100,000)

Southwest Georgia Bank

## KEY BUSINESS PARTNER (\$50,000)

Anna M. and James Kirk Foundation Turning Point Care Hospital

## SUSTAINING BUSINESS PARTNER (\$25,000)

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Whelchel & Carlton, LLP
Windstream Communication

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Barber Contracting Company
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## 1939 SOCIETY ANNUAL GIVING FOR 2019 (CALENDAR YEAR)

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Broadleaf Trucking
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Colquitt Regional Volunteer Services
Duggan Horne Foundation
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Mr. and Mrs. James M. Jeter
Mobley Greenhouse, Inc.
SGB Wealth Strategies - DeLoache Trust
Janet and Tom W. Stallings
Alicia and David Waller, MD

#### 2019 SAPPHIRE (\$2500)

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Batson-Cook Company
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Whelchel & Carlton, LLP
Windstream CommunicationSouthwest



Georgia Bank Dottie and Hugh B. Ward, DMin Whelchel & Carlton Zaxby's of Moultrie

#### 2019 EMERALD (\$1500)

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#### 2019 PLATINUM (\$1000)

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## **Georgia HEART Tax Credit Program**

After a successful inaugural year in 2018, Colquitt Regional participated again in the Georgia HEART Tax Credit program in 2019. Through this program, Georgia taxpayers are able to redirect their Georgia income tax liability to help support Colquitt Regional.

This program was passed in 2016 as a result of rural hospital closures since 2008. The Georgia General Assembly passed this law to assist rural hospitals in their growth and expand healthcare services during economic hardship.

Casev Durden



Helping Enhance Access to Rural Treatment

This financial support will significantly aid in funding resources for capital equipment needed in the current expansion of the Edwards Cancer Center with radiation oncology treatments, uncompensated patient care, and with the hospital's plans for a new education and training center for clinical and medical staff.

Through Georgia HEART, a total of \$3.3 million was contributed to Colquitt Regional Medical Center in 2019.

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