

3131 South Main Street • P.O. Box 40

Moultrie, Georgia 31776

**Financial Assistance Policy- Plain Language Summary**

Colquitt Regional 's mission is to deliver is committed to providing our community with quality, affordable healthcare. As part of this mission, Colquitt offers financial assistance through its Financial Assistance Policy to patients unable to pay for emergency or medically necessary care. The patient or any person involved in the care of the patient, including a family member or provider, can express financial concerns at any point during the patient's care.

**How to Apply for Assistance**

A free, printed copy, including Spanish translation, of the financial assistance policy, plain language summary, and application can be obtained on our website at [https://colquittregional.com/](https://colquittregional.com/home/patients-visitors/financial-assistance/). Printed copies may also be obtained at any registration office or the main lobby at 3131 South Main Street, Moultrie, GA 31768. An application can also be requested to be mailed by calling (229) 891-9429.

Individuals may apply for financial assistance by mailing a completed application, along with proof of household income. Colquitt Regional’s financial counseling team is available to answer questions and provide information about the financial assistance policy and to assist you with the application process Monday-Friday 8a-4:30p at 3131 South Main Street, Moultrie, GA 31768 or by calling (229) 891-9429.

**Eligibility Requirements**

Financial assistance is offered to patients who are uninsured and underinsured for emergent and medically necessary care. Eligibility for financial assistance is based on multiple factors, including the nature of the condition and care required, insurance coverage or other sources of payment, alternate means of assistance available, such as Medicaid, income, and family size. Eligibility will be determined based on the annually published Federal Poverty Level guidelines based on a sliding fee scale. Household income should be documented by tax returns, bank statements, paystubs, or a variety of other sources. Proof of income should be submitted with the application to avoid processing delays. Approved applications will cover services up to 250 days beyond the first post discharge statement received for services.

*Colquitt Regional Medical Center will uphold the confidentiality and dignity of each patient, and any information submitted for consideration of financial assistance will be treated as protected health information under the Health Insurance Portability and Accountability Act (HIPAA).*